

JANNAH JAVIER

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OBJECTIVE

Versatile UX professional with comprehensive experience across the full UX research and design lifecycle. Brings a strong background in market research, customer experience, and cross-functional team leadership. Skilled at translating user insights into data-driven, intuitive digital solutions. Adept in fast-paced tech environments, combining analytical thinking with creative problem-solving to drive product innovation. Seeking to contribute in a UX Research, UX Design, or strategic Administrative role.

SKILLS

— UX Design and Research, Figma, Wix, WordPress, Squarespace, & more website builders. Data Entry, Administrative, Office, Microsoft Office, macOS, Adobe Illustrator, Adobe Photoshop, Adobe InDesign, Fusion360, Procreate, Wire-framing, Prototyping Typography, basic knowledge of HTML/CSS

EDUCATION

Bachelor's of Science: in User Experience Design Jun 2023
DePaul University, Chicago IL | Summa Cum Laude 3.92/4.0 GPA | UPE

Associate's in Arts: William Rainey Harper College, Palatine, IL Jun 2019

EXPERIENCE

DK Accessories - Schaumburg, IL
Wholesale Distribution

Operations Assistant Intern Jun 2025 - Jun 2025

- Support daily operations by handling administrative tasks
- Take product photos, and help plan content for social media
- Design creative work for logos, flyers, and images using Adobe Creative Suite, Canva, and AI

Laderach - Skokie, IL
Chocolate Artisan Store

Sales Lead Feb 2025 - Jun 2025

- Key holder, provide customer experience, increase sales, and monitor inventory

L4IT - Schaumburg, IL
Technology IT Services Startup

Technology Operations Coordinator | Office Assistant Nov 2024 - Feb 2025

- Travel to client offices to address and resolve IT systems.
- Responsible for overseeing projects for web development and marketing team

Fieldwork Co. - Schaumburg, IL
Market Research Firm

Assistant Supervisor (Promoted) Mar 2024 - Sep 2024

- Responsible for leading a team of 10 marketing recruiters
- Review market research questionnaires and advise on best practice

Recruiter Sep 2023 - Mar 2024

- Highest performing recruiter in the company, making 25 calls per hour

IT'Sugar - Schaumburg, IL
Candy Store

Sales Associate

Aug 2022 - Sep 2023

- Operate register, validate sale records, organize storefront, restock inventory

InstaHub - Boston, MA (Remote)

Jun 2021 - Sep 2021

Energy Monitoring Platform Startup

User Experience Design and Research Intern

- Serve as the sole UX designer for the data analytics, billing, and settings modules
- Work on cross functional team with product management, engineering, and design
- Created low, mid, and high-fidelity prototypes using Figma
- Create storyboards, process flows, and sitemaps with Miro
- Design interactive UI components, icons, and symbols for the company design system
- Assist in the user research process, generating questions for interviewees

PROJECTS

2020 - 2023

D2L Desire To Learn - DePaul University

- Design a mobile application to connect first-generation college students with academic resources
- Create UX flowchart, incorporating AI Digital Assistant as an interaction element

MeoWoff (Pet Adoption Website)

- Redesign for responsiveness to be mobile-friendly

Rootd (Mindfulness Mobile App)

- Conduct end-to-end user research, usability testing, and derive insights from qualitative research data

EXPERIENCE

Godiva - Schaumburg, IL

Chocolate Store

Manager

Jun 2019 - Mar 2021

- Maintain storefront, stock, inventory, and prepare chocolates on daily basis
- Supervise sales associates and managed other customer-facing responsibilities
- Close and open store via compliance of company security and safety protocols

Fannie May - Elk Grove, IL

Chocolate Store

Sales Associate

May 2018 - Dec 2018

- Operate cash register and validate sale records
- Organize storefront and fulfill inventory restock

Veterinary Assistant Internship - Wheeling, IL

Oct 2017 - Nov 2017

Wheeling Animal Hospital and Pet Resort

Veterinary Assistant Intern

- Provide necessary support to clinic staff
- Practice sanitation and sterilization techniques for tools, equipment, and facility

Studio V Boutique - Palatine, IL

William Rainey Harper College's Fashion Boutique

Visual Merchandiser

Feb 2016 - Apr 2016

- Design floor layout based on themes or seasonal events

ACKNOWLEDGMENTS

2018 - 2019

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|---------------------------------------|-----------------|
| Feed My Starving Children Foundation | - Volunteer |
| WHCM 88.3 Radio | - Talkshow Host |
| Harbinger Newspaper at Harper College | - Editor |

